



## Code of Conduct

It is our experience that visitors usually behave responsibly. All visiting groups are expected to adhere to this code throughout their stay, both on and off site. Failure to comply may result in individuals or groups being charged for damages or, in extreme case, sent home.

Visitors should:

- Have respect for others and behave courteously and considerately at all times
- Cause no disturbance or annoyance to other visitors, Centre staff or local residents
- Make no noise outside of the dormitory blocks after 10.30 p.m. (or earlier around blocks with young children)
- Bring no dangerous implements, drugs or electrical appliances such as toasters and irons, on site
- Respect the organisation of the dining hall and endeavour to arrive at their allocated time for meals and Centre shop
- Not go off site without permission from their group leader or into any out of bounds area
- Not smoke (except in the one designated area if this has been specifically requested by the visiting group leader).
- Not consume alcohol
- Respect all safety rules given by Centre staff
- Not to use aerosols in accommodation blocks, or set off a fire alarm, except in a genuine emergency
- Have respect for the environment by not damaging or disturbing the wildlife on site or dropping litter.
- Support our sustainability programme by actively recycling and composting waste, closing doors and windows to retain heat and turning off lights in unoccupied rooms.

Group leaders should be aware of the Health and Safety and 'extra charges' sections in the Booking Pack Information Section. Unaccompanied Sixth Form groups should be aware of the Centre's duty staff system and be prepared to accept the authority of Centre staff and behave with particular responsibility.